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## Return and Refund Policy

Requesting a return couldn't be easier. You have 30 days from receiving your order to send the purchased items back to us.

Items must always be returned unused and in the packaging in which you received them. Returns that do not meet this policy will be sent back to you.

When you have decided that you would like to return one or more items, please follow these steps:

1. Let us know that you intend to return the items, by sending an email to [returns@iasf.fashion](mailto:returns@iasf.fashion) no later than 30 days from receiving your order.
2. We will then reply by sending you a Return form within 1-2 workdays. The Return form is also available for download [here](#).
3. Fill out the details on the form, and optionally specify your reason for return.
4. Return the product along with the filled-out Return form to the original packaging in which your order was received.
5. Contact a courier of your choice and send the items with tracked mail to the following address:

ITYU II ART Kft.  
att. Returns department  
Rakoczi Krt 15.  
H-2143 Kistarcsa  
Hungary, Europe

6. Please be sure to keep a record of your order number in case you need to contact our customer support later.

### **DO I NEED TO PAY FOR MY RETURN?**

Yes, the sender will bear the cost of shipping for the return. We will, however, refund the shipping cost of the original order.

### **HOW WILL I KNOW THAT MY RETURN HAS BEEN PROCESSED?**

As soon as the items arrive at our warehouse, we will notify you by email and confirm receipt of the package. Once we have inspected the returned items, usually within 2-3 workdays, we will process your refund. The refund will be made using the same currency and means of payment as you used when placing the order.

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